



A Guide to Understanding Your City of Austin Utility Bill

Water and Other Charges

WATER:

- A Service Details.** Outlines a detailed cost breakdown for your water service and fees as well as how charges are calculated.
- B Consumption Graphs.** Contains the past 13 months of water use, detailing average daily usage and cost per day for the current billing cycle.
- C Customer Charge.** Helps recover overhead and administrative costs of billing, metering collections, customer service and the servicing and monitoring of fire hydrants throughout the city.
- D Tiered Fixed Charge.** Covers the cost of maintaining and upgrading water meters, water lines, etc. The charge is based on your total monthly usage.

Monthly Tiered Minimum Charge

Single-Family Residential	Based on Total Billed Volume
0 - 2,000 Gallons	\$ 1.25
2,001 - 6,000 Gallons	\$ 3.55
6,001 - 11,000 Gallons	\$ 9.25
11,001 - 20,000 Gallons	\$ 29.75
20,001 and over Gallons	\$ 29.75

- E Volume Unit Charge.** Covers the cost of operating water treatment plants. The rate is charged per 1,000 gallons of total billed water consumption for the billing period.
- F Community Benefit Charge.** The charge is \$0.15 per 1000 gallons and is used to fund the Austin Water portion of the Customer Assistance Program.
- G Reserve Fund Surcharge.** This is a volume-based charge for all customers to build a reserve to offset revenue losses caused by extreme weather patterns, both wet and dry. Currently, it is set at \$0.05 per 1,000 gallons.

Your Water Use (WGAL)

Current Month: 154.5 Avg. gallons per day, \$2.64 Avg. cost per day

13 month avg. consumption: 4684.62

WATER SERVICES 123 RESIDENTIAL BLVD., ZIP: 78704

Meter # 0123456 Next Read Date Approx. 01/20

Read Date	11/20/2023	12/20/2023	Consumption
Read	6525	6625	100
		Reading Difference in Hundreds	100
		Total Consumption in Gallons	10000

- C** City of Austin Water - Residential Customer Charge \$7.45
- D** Tiered Fixed Charge over 6,000 Gallons \$9.25
- E** 2,000 Gallons at \$3.00 per 1,000 \$6.00
- F** 4,000 Gallons at \$4.99 per 1,000 \$19.96
- F** 4,000 Gallons at \$8.65 per 1,000 \$34.60
- F** 10,000 Gallons at \$0.15 per 1,000 - Water Community Benefit Charge \$1.50
- F** 10,000 Gallons at \$0.05 per 1,000 - Reserve Fund Surcharge \$0.50
- G** TOTAL CURRENT CHARGES \$79.26

Your Wastewater Use (SGAL)

Current Month: 154.5 Avg. gallons per day, \$2.64 Avg. cost per day

13 month avg. consumption: 4684.62

WASTEWATER SERVICE 123 RESIDENTIAL BLVD., ZIP: 78704

Service Dates: 11/20/2023 - 12/20/2023

- I** City of Austin Wastewater - Residential Customer Charge \$10.35
- J** 2,000 Gallons at \$5.10 per 1,000 \$10.20
- K** 8,000 Gallons at \$10.45 per 1,000 \$83.60
- K** 10,000 Gallons at \$0.15 per 1,000 - WW Community Benefit Charge \$1.50
- Summary of Consumption Charges \$95.30
- TOTAL CURRENT CHARGES \$105.65

WASTEWATER:

- H Consumption Graphics.** Contains the past 13 months of wastewater use, detailing average daily usage and cost per day for the current billing cycle.
- I Customer Charge.** Helps recover overhead and administrative costs of billing, collections, customer service and other account management services.
- J Two-Tier Volume Charge.** Rate is charged per 1,000 gallons of wastewater billed during the billing period. The amount of wastewater billed is based upon water usage during a three month averaging period, or monthly water consumption, whichever is lower.
- K Community Benefit Charge.** The charge is \$0.15 per 1,000 gallons and is used to fund the Austin Water portion of the Customer Assistance Program.

L Clean Community Service. All residents in Austin, including single-family homes and apartment and condo dwellers, pay a monthly \$9.70 Clean Community Fee for services that keep Austin clean and enhance the livability of our neighborhoods and the downtown area. The fee is paid to two departments.

M Austin Resource Recovery. City services such as street sweeping, dead animal collection and litter abatement.

N Austin Code Department. Fee also covers the enforcement of some City codes and graffiti abatement.

O Community Charge. Austin Resource Recovery's monthly customer charge is \$20.45 and helps recover overhead and administrative costs.

P Trash Cart Fee. Cost per gallon for the trash cart at your residence.

Trash Cart Fees

Cart Size	Cost per Gallon	Monthly Rate
24-gallon	\$0.17	\$4.10
32-gallon	\$0.17	\$5.45
64-gallon	\$0.17	\$10.90
96-gallon	\$0.36	\$34.55

WATERSHED PROTECTION:

Q Drainage Charge. Goes to fund the ongoing maintenance and repair of the City's drainage infrastructure, such as cleaning creeks, water quality ponds and storm sewer drainage systems. It also funds programs to help with flooding erosion and water pollution. The charge varies based on the percentage of impervious cover on the property.

PUBLIC WORKS:

R Transportation User Fee. Goes to pay for the maintenance and repair of the City's street system such as pothole repair, street resurfacing and street construction. The fee is applied to customers with usage over 150 kWh. The fee varies based on home structure.

Days of Use: 1000
Gallons Used: 154.5
Avg. gallons per day: 154.5
Avg. cost per day: \$2.33

CLEAN COMMUNITY SERVICE 123 RESIDENTIAL BLVD., ZIP: 78704

Service Dates	11/20/2023	12/20/2023
City of Austin - Clean Austin Community Fee Residential		
Austin Resource Recovery		\$5.00
Austin Code Department		\$4.75
TOTAL CURRENT CHARGES		\$9.70

SOLID WASTE SERVICES 123 RESIDENTIAL BLVD., ZIP: 78704

Service Dates	11/20/2023	12/20/2023
City of Austin Solid Waste - Residential		
Res - Customer Charge		\$20.45
1 Res 64 Gal Carts at \$10.90 each		\$10.90
Residential Sales Tax		
Taxable Amount		\$31.35
Capital Metro Sales Tax 1%		\$0.31
City sales Tax 1%		\$0.31
State Sales Tax 6.25%		\$1.96
TOTAL CURRENT CHARGES		\$33.93

Shrink your Cart, Shrink your Bill. Visit austinrecycles.com to learn more.

Impervious Cover

The drainage charge is calculated using the amount, in square footage, and the percent of impervious cover on the property. Impervious cover is any type of surface that does not absorb rainfall, including: rooftops, patios, driveways, walkways, paved and unpaved parking lots and some decks.

WATERSHED PROTECTION

DRAINAGE SERVICE 123 RESIDENTIAL BLVD., ZIP: 78704

Service Dates	11/20/2023	12/20/2023
City of Austin Drainage		
Monthly Charge		\$13.09
TOTAL CURRENT CHARGES		\$13.09

To view the impervious cover on your property, use the "Find My Drainage Charge" tool located at www.austintexas.gov/drainagecharge.

PWD

STREET SERVICE 123 RESIDENTIAL BLVD., ZIP: 78704

Service Dates	11/20/2023	03/20/2023
City of Austin Transportation User Fee - Residential		
Transportation User Fee - Residential		\$17.87
TOTAL CURRENT CHARGES		\$17.87

Are you over 65? You may be eligible for a waiver of your Transportation User Fee. Call 512 for more information.

Transportation User Fees

Property Type	Monthly Rate
Home	\$17.87
Duplex	\$16.28
Triplex	\$13.89
Fourplex	\$13.89
Five or more units	\$14.06
Garage Apartment	\$17.87
Townhouse/Condo	\$13.89
Mobile Home	\$12.46