



# A Guide to Understanding Your City of Austin Utility Bill Water and Other Charges

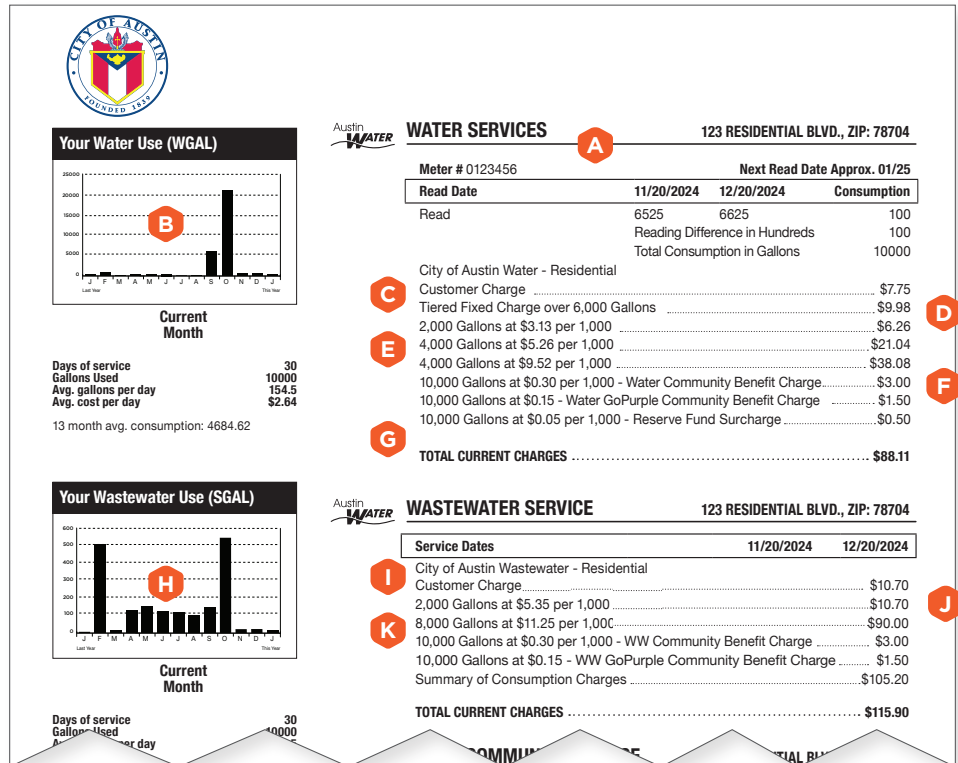
## WATER:

- A Service Details.** Outlines a detailed cost breakdown for your water service and fees as well as how charges are calculated.
- B Consumption Graphs.** Contains the past 13 months of water use, detailing average daily usage and cost per day for the current billing cycle.
- C Customer Charge.** Helps recover overhead and administrative costs of billing, metering collections, customer service and the servicing and monitoring of fire hydrants throughout the city.
- D Tiered Fixed Charge.** Covers the cost of maintaining and upgrading water meters, water lines, etc. The charge is based on your total monthly usage.

## Monthly Tiered Minimum Charge

Single-Family Residential	Based on Total Billed Volume
0 – 2,000 Gallons	\$1.30
2,001 – 6,000 Gallons	\$3.74
6,001 – 11,000 Gallons	\$9.98
11,001 – 20,000 Gallons	\$22.52
20,001 and over Gallons	\$34.00

- E Volume Unit Charge.** Covers the cost of operating water treatment plants. The rate is charged per 1,000 gallons of total billed water consumption for the billing period.
- F Community Benefit Charge.** These charges are used to fund the Austin Water portion of the Customer Assistance Program as well as the GoPurple reclaimed water program.
- G Reserve Fund Surcharge.** This is a volume-based charge for all customers to build a reserve to offset revenue losses caused by extreme weather patterns, both wet and dry.



## WASTEWATER:

- H Consumption Graphics.** Contains the past 13 months of wastewater use, detailing average daily usage and cost per day for the current billing cycle.
- I Customer Charge.** Helps recover overhead and administrative costs of billing, collections, customer service and other account management services.
- J Two-Tier Volume Charge.** Rate is charged per 1,000 gallons of wastewater billed during the billing period. The amount of wastewater billed is based upon water usage during a three month averaging period, or monthly water consumption, whichever is lower.
- K Community Benefit Charge.** These charges are used to fund the Austin Water portion of the Customer Assistance Program as well as the GoPurple reclaimed water program.

**L Clean Community Service.** All residents in Austin, including single-family homes and apartment and condo dwellers, pay a monthly Clean Community Fee for services that keep Austin clean and enhance the livability of our neighborhoods and the downtown area. The fee is paid to two departments.

**M Austin Resource Recovery.** City services such as street sweeping, dead animal collection and litter abatement.

**N Austin Code Department.** Fee also covers the enforcement of some City codes and graffiti abatement.

**O Customer Charge.** Austin Resource Recovery's monthly customer charge helps recover overhead and administrative costs.

**P Trash Cart Fee.** Cost for the trash cart at your residence.

#### Trash Cart Fees

Cart Size	Monthly Rate
Small (24-gallon)	\$4.30
Medium (32-gallon)	\$5.75
Large (64-gallon)	\$11.50
Extra Large (96-Gallon)	\$36.50

#### WATERSHED PROTECTION:

**Q Drainage Charge.** Goes to fund the ongoing maintenance and repair of the City's drainage infrastructure, such as cleaning creeks, water quality ponds and storm sewer drainage systems. It also funds programs to help with flooding erosion and water pollution. The charge varies based on the percentage of impervious cover on the property.

#### PUBLIC WORKS:

**R Transportation User Fee.** Goes to pay for the maintenance and repair of the City's street system such as pothole repair, street resurfacing and street construction. The fee is applied to customers with usage over 150 kWh. The fee varies based on home structure.

Days of Service	30
Gallons Used	10000
Avg. gallons per day	154.5
Avg. cost per day	\$2.64

CURRENT CHARGES		123 RESIDENTIAL BLVD., ZIP: 78704
Service Dates	11/20/2024	12/20/2024
City of Austin - Clean Austin Community Fee Residential		
Austin Resources Recovery	\$5.45	
Austin Code Department	\$4.70	
<b>TOTAL CURRENT CHARGES</b>		<b>\$10.15</b>

<b>AUSTIN RESOURCE RECOVERY</b>	<b>SOLID WASTE SERVICES</b>	123 RESIDENTIAL BLVD., ZIP: 78704
	Service Dates	11/20/2024 12/20/2024
	City of Austin Solid Waste - Residential	
	Res - Customer Charge	\$21.90
	1 Res 64 Gal Carts at \$11.50 each	\$11.50
	Residential Sales Tax	
	Taxable Amount	\$33.40
	Capital Metro Sales Tax 1%	\$0.33
	City sales Tax 1%	\$0.33
	State Sales Tax 6.25%	\$2.09
	<b>TOTAL CURRENT CHARGES</b>	<b>\$36.16</b>
	Shrink your Cart, Shrink your Bill. Visit <a href="http://austinnrecycles.com">austinnrecycles.com</a> to learn more.	

<b>WATERSHED PROTECTION</b>	<b>DRAINAGE SERVICE</b>	123 RESIDENTIAL BLVD., ZIP: 78704
	Service Dates	11/20/2024 12/20/2024
	City of Austin Drainage	
	Monthly Charge	\$13.38
	<b>TOTAL CURRENT CHARGES</b>	<b>\$13.38</b>
	To view the impervious cover on your property, use the "Find My Drainage Charge" tool located at <a href="http://www.austintexas.gov/drainagecharge">www.austintexas.gov/drainagecharge</a> .	

<b>PUD</b>	<b>STREET SERVICE</b>	123 RESIDENTIAL BLVD., ZIP: 78704
	Service Dates	11/20/2024 12/20/2024
	City of Austin Transportation User Fee - Residential	
	Transportation User Fee - Residential	\$19.74
	<b>TOTAL CURRENT CHARGES</b>	<b>\$19.74</b>
	Are you over 60? You may be eligible for a waiver of your Transportation User Fee. Call 512-478-2222 for more information.	

#### Transportation User Fees

Property Type	Monthly Rate
House	\$19.74
Duplex	\$17.63
Triplex	\$14.69
Fourplex	\$14.69
Five or more units	\$14.89
Garage Apartment	\$19.74
Townhouse/Condo	\$14.69
Mobile Home	\$12.60