



City of Austin Utilities

# Pay with Cash at Checkout

City of Austin Utilities now offers convenient cash payments at **MORE** participating retail locations so you can pay your bill how you want, when you want. Now when you pay your City of Austin Utilities bill in cash at **CVS, Dollar General, Office Depot and Walgreens**, you can pay anytime during normal business hours, just by going to a checkout station.



**DOLLAR GENERAL**

**Office DEPOT**  
**OfficeMax**

*Walgreens*

Payment Components

| Payment Type | Account Number | Date Due    | Amount Due | Payment Amount | Payment Date |
|--------------|----------------|-------------|------------|----------------|--------------|
| Utility Bill | 6799370        | May 1, 2024 | \$125.49   | \$125.49       | Now          |

Pay with cash cannot be used for future-dated payments or multi-payment.

Payment Method

- ☐ [Add a new payment method](#) (Last Used)
- ☐ VISA (Credit Card)
- ☐ MASTERCARD (Credit Card)
- ☐ AMERICAN EXPRESS (Credit Card)
- ☐ DISCOVER (Credit Card)
- ☐ eCheck / Bank Account
- ☐ PayPal
- ☐ PayPal Credit
- ☐ Venmo
- ☐ Amazon Pay
- ☐ Google Pay
- ☒ **Cash** (Pay with cash at a local retailer)

[BACK](#) [CHOOSE RETAIL LOCATION](#)

Want to use Apple Pay? Sign in from Safari on your iPhone, iPad, or Mac.

## Here's how it works:

You'll need a special barcode that can be created on your phone or computer.

1. Go to [coutilities.com/go/paymentus](https://coutilities.com/go/paymentus).

2. Choose "Cash" as your payment method.

Barcodes are specific to your account and selected retailer and are only valid for 24 hours. If you decide to use a different retailer or don't complete the transaction within the allotted time, a new barcode must be generated in the payment portal.

3. Enter your zip code and select your preferred retail location from the list onscreen.

4. A bar code is sent to you via text or email.

5. Bring your bar code to the selected retail location.

It's easy to share from your phone screen.

6. Pay your bill in cash after the cashier scans your barcode.

You can let the cashier know how much you'd like to pay. The cashier will not see your bill, just the amount you tell them.

*Please note that a \$2.95 convenience fee will be added.*

For security purposes, use only barcodes that you request.

Pay with Cash

Use a Zip Code or your location to find retail locations to make your payment.

Zip Code: 28277 [SEARCH](#) or [USE MY LOCATION](#)

Available payment Locations within 25 miles radius of 28277

- ☒ CVS, 6428 Rea Rd Charlotte NC 28277
- ☐ CVS, 9628 Rea Rd Charlotte NC 28277
- ☐ CVS, 10750 Providence Rd Charlotte NC 28277

Paymentus One Time Payment Payment Receipt

Payment Receipt

Your cash payment barcode has been successfully generated. Scan this at your selected retailer to complete the payment.

Barcode: 63813488734881323588880251

Payment Type: Utility Bill  
Account #: 6799370  
Status: Staged  
Payment Method: CASH  
Payment Amount: \$125.49  
Service Fee: \$3.95  
Your amount due at Retailer: \$129.44  
Selected Retailer: CVS  
Retailer Address: 1325 Southwestern Boulevard, Charlotte, NC 28205

You will receive an email with your cash payment barcode. Scan this at your selected retailer to complete the payment transaction. Your cash payment barcode will expire in 24 hours.

[MAKE ANOTHER PAYMENT](#) [BACK TO HOME](#)

**Once paid, the transaction is complete.** The cashier will provide you with a receipt that contains the store location, date and time of payment, transaction reference number and the amount paid.

All payments made using cash post immediately, regardless of when they are paid.

**Questions? Call 512-494-9400.**



## Pague en Efectivo en la Caja

Los Servicios Públicos de la Ciudad de Austin ahora le ofrece la comodidad de realizar pagos en efectivo en MÁS establecimientos participantes, para pagar su factura como quiera y cuando quiera. Ahora, cuando pague su factura de los Servicios Públicos de la Ciudad de Austin en efectivo en determinados establecimientos – **Walgreens, CVS, Dollar General y Office Depot** – podrá hacerlo en cualquier momento durante el horario normal de atención, con sólo ir a una caja registradora.



### Así es como funciona:

Se requiere un código de barra especial que puede crear en su móvil o computadora.

1. Visite [coautilities.com/go/paymentus](https://coautilities.com/go/paymentus).

2. Elija “Efectivo” como método de pago.

Los códigos de barra son específicos a su cuenta y a la tienda seleccionada y sólo son válidos durante 24 horas. Si decide utilizar una tienda diferente o no realiza la transacción en el plazo previsto, deberá generar otro código de barra en el portal de pagos.

3. Introduzca su código postal y seleccione la tienda que prefiera de la lista que aparece en pantalla.

4. Se le enviará un código de barra por mensaje de texto o correo electrónico.

5. Lleve el código de barra a la tienda seleccionada.

Es fácil compartirlo desde la pantalla de su móvil.

6. Pague su factura en efectivo después de que el cajero escanee su código de barra.

Puede decirle al cajero cuánto quiere pagar. El cajero no verá su factura, sólo la cantidad que usted diga.

*Tenga en cuenta que se aplicará un cargo administrativo de \$2.95.*

Por motivos de seguridad, utilice solo los códigos de barra que usted solicite.

**Una vez pagado, la transacción está completa.** El cajero le entregará un recibo en el que figurará la dirección de la tienda, la fecha y hora del pago, el número de referencia de la transacción y la cantidad pagada.

Todos los pagos realizados en efectivo se registran inmediatamente, sin importar la hora en que se realice.

**¿Tiene preguntas? Llame al 512-494-9400.**