



For detailed information on rates and fees, call 512-494-9400 or 1-888-340-6465.
Para información detallada o tarifas en español, llame al 512-494-9400 o llame al 1-888-340-6465.

RATES Austin Energy — ELECTRIC

RESIDENTIAL RATES

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh) kWh Tier	Power Supply Adjustment (\$/kWh)*	Regulatory Charge (\$/kWh)	Community Benefit Charge (\$/kWh)
Inside Residential (Inside City Limits)	\$14.00	0 - 300 \$0.04088	\$0.04598	\$0.01374	\$0.00788
		301 - 900 \$0.05115			
		901 - 2,000 \$0.07492			
		Over 2,000 \$0.10836			
Outside Residential (Outside City Limits)	\$14.00	0 - 300 \$0.04088	\$0.04598	\$0.01374	\$0.00591
		301 - 900 \$0.04643			
		901 - 2,000 \$0.06039			
		Over 2,000 \$0.07902			

INSIDE COMMERCIAL RATES — INSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)*	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$35.70	N/A	\$0.02922	\$0.04598	\$0.01374 / kWh	\$0.00648
Secondary ≥ 10 < 300 kW	\$56.10	\$9.18	\$0.01804	\$0.04598	\$3.83 / kW	\$0.00648
Secondary ≥ 300 kW	\$280.50	\$11.73	\$0.01718	\$0.04598	\$3.83 / kW	\$0.00648
Primary < 3 MW	\$306.00	\$11.73	\$0.00111	\$0.04472	\$3.75 / kW	\$0.00632
Primary ≥ 3 < 20 MW	\$2,550.00	\$14.28	\$0.00019	\$0.04472	\$3.75 / kW	\$0.00632
Primary ≥ 3 < 20 MW HLF	\$6,424.98	\$13.69	N/A	\$0.04472	\$3.75 / kW	\$0.00102
Primary ≥ 20 MW	\$2,805.00	\$15.17	\$0.00155	\$0.04472	\$3.75 / kW	\$0.00632
Primary ≥ 20 MW HLF	\$20,400.00	\$14.70	N/A	\$0.04472	\$3.75 / kW	\$0.00102
Transmission	\$3,570.00	\$13.26	\$0.00350	\$0.04416	\$3.71 / kW	\$0.00626
Contract Transmission	\$20,400.00	\$11.29	N/A	\$0.04416	\$3.71 / kW	\$0.00102

OUTSIDE COMMERCIAL RATES — OUTSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)*	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$35.70	N/A	\$0.02922	\$0.04598	\$0.01374 / kWh	\$0.00451
Secondary ≥ 10 < 300 kW	\$56.10	\$9.18	\$0.01804	\$0.04598	\$3.83 / kW	\$0.00451
Secondary ≥ 300 kW	\$280.50	\$11.73	\$0.01718	\$0.04598	\$3.83 / kW	\$0.00451
Primary < 3 MW	\$306.00	\$11.73	\$0.00111	\$0.04472	\$3.75 / kW	\$0.00441
Primary ≥ 3 < 20 MW	\$2,550.00	\$14.28	\$0.00019	\$0.04472	\$3.75 / kW	\$0.00441
Primary ≥ 3 < 20 MW HLF	\$6,424.98	\$13.69	N/A	\$0.04472	\$3.75 / kW	\$0.00102
Primary ≥ 20 MW	\$2,805.00	\$15.17	\$0.00155	\$0.04472	\$3.75 / kW	\$0.00441
Primary ≥ 20 MW HLF	\$20,400.00	\$14.70	N/A	\$0.04472	\$3.75 / kW	\$0.00102
Transmission	\$3,570.00	\$13.26	\$0.00350	\$0.04416	\$3.71 / kW	\$0.00437
Contract Transmission	\$20,400.00	\$11.29	N/A	\$0.04416	\$3.71 / kW	\$0.00102

OTHER RATES

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)*
Customer Owned Metered Lighting	\$15.30	\$0.07789	\$0.04598
Customer Owned Non-Metered Lighting	—	\$0.02966	\$0.04598

Customer Classification	100 Watt or Less (Billed 35 kWh)	101 - 175 Watt (Billed 60 kWh)	176 - 250 Watt (Billed 90 kWh)	251 Watt or Greater (Billed 140 kWh)	Power Supply Adjustment (\$/kWh)*
Security Lights	\$9.49	\$16.22	\$24.38	\$37.94	\$0.04598

*Pursuant to Austin City Council Ordinance No. 20221208-004, the Austin Energy Power Supply Adjustment may be updated monthly as necessary to recover pass-through costs.

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THE CITY OF AUSTIN IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT

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RATES

Austin Water — WATER & WASTEWATER

RETAIL WATER RATES

RETAIL CUSTOMERS INCLUDE: RESIDENTIAL, MULTIFAMILY, COMMERCIAL, AND LARGE VOLUME

Monthly Customer Charges

Single-Family Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Tiered Minimum Charge (Based on Total Billed Volume)	
			Unit Rate Per 1,000 Gallons	
5/8	\$7.45		0-2,000	\$1.25
3/4	\$10.81		2,001-6,000	\$3.55
1	\$13.87		6,001-11,000	\$9.25
1 1/2	\$15.81		11,001-20,000	\$29.75
2	\$25.91		20,001-Over	\$29.75
3	\$76.60		Customer Assistance Program (CAP)	
4	\$127.30		The Monthly Customer Charge, Monthly Tiered Minimum Charge, and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.	
6	\$258.88			
8	\$491.84			
10	\$775.40			
12	\$1,018.37			

Volume Unit Charges

Single-Family Residential Customers

Non-CAP Unit Rate Per 1,000 Gallons

0-2,000	\$3.00
2,001-6,000	\$4.99
6,001-11,000	\$8.65
11,001-20,000	\$13.18
20,001-Over	\$14.74

CAP Unit Rate Per 1,000 Gallons

0-2,000	\$1.23
2,001-6,000	\$3.65
6,001-11,000	\$6.00
11,001-20,000	\$11.51
20,001-Over	\$14.21

Non-Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Additional Fixed Minimum Charge (Based on Total Billed Consumption)	
			Multifamily	Commercial
5/8	\$7.45		\$12.50	\$8.75
3/4	\$10.81		\$21.00	\$15.00
1	\$13.87		\$33.00	\$23.00
1 1/2	\$15.81		\$42.00	\$29.00
2	\$25.91		\$83.00	\$58.00
3	\$76.60		\$292.00	\$204.00
4	\$127.30		\$500.00	\$350.00
6	\$258.88		\$1,042.00	\$729.00
8	\$491.84		\$2,000.00	\$1,400.00
10	\$775.40		\$3,167.00	\$2,217.00
12	\$1,018.37	\$4,167.00	\$2,917.00	

Non-Residential Customers

All Volumes: Unit Rate Per 1,000 Gallons

	Multifamily	Commercial
Off Peak	\$4.67	\$5.46
Peak	\$5.15	\$5.86
Off Peak (Nov-Jun) Peak (Jul – Oct)		

All Water Retail Non-CAP Customers Unit Rate Per 1,000 Gallons

Reserve Fund Surcharge	\$0.05
Community Benefit Charge (CBC)	\$0.15
Drought Rate Surcharge*	
Stage 3	\$1.00
Stage 4	\$3.00

*Will take effect next monthly billing cycle following the declaration of Stage 3 or Stage 4 water restrictions.

Large Volume and Wholesale Customers

All charges vary by customer

WASTEWATER SERVICE RATES FOR RETAIL CUSTOMERS

Monthly Customer Charges

All Customers	\$10.35
All Wastewater Retail Non-CAP Customers Unit Rate Per 1,000 Gallons	
Community Benefit Charge (CBC)	\$0.15

Volume Charges (rate per 1,000)

Non-CAP Unit Rate Per 1,000 Gallons

0 – 2,000 Gallons	\$5.10
2,001 – 6,000 Gallons	\$10.45

CAP Unit Rate Per 1,000 Gallons

0 – 2,000 Gallons	\$3.11
2,001 – 6,000 Gallons	\$7.90

Non-Residential Customers

Multifamily	\$9.32
Commercial	\$9.36

Customer Assistance Program (CAP)

The Monthly Customer Charge and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.

RATES

AUSTIN RESOURCE RECOVERY — MONTHLY TRASH

Customer Charge		Trash Charges				
Commercaill: \$20.45	Plus (+)	Each 24 gallon trash cart:	\$4.10	Frequency Surcharge	1x per week:	\$0.00
		Each 32 gallon trash cart:	\$5.45		2x per week:	\$40.00
		Each 64 gallon trash cart:	\$10.90		3x per week:	\$100.00
		Each 96 gallon trash cart:	\$34.55		6x per week:	\$200.00
					7x per week:	\$240.00
Residential: \$20.45	Plus (+)	Each 24 gallon trash cart:	\$4.10	Dumpster Service: \$20.00		
		Each 32 gallon trash cart:	\$5.45			
		Each 64 gallon trash cart:	\$10.90			
		Each 96 gallon trash cart:	\$34.55			

CENTRAL BUSINESS DISTRICT

Commercial	\$8.75 + \$17.40 Trash per cubic yard per week + \$17.00 Special Cleaning Service + \$11.50 Composting per cubic yard per week
Residential	\$7.00 + \$14.50 Dumpster Fee

OTHER FEES & CHARGES

New Service Fee	\$15.00	Un-Stickered Extra Trash, per bag	\$10.20
Cart Exchange Fee	\$15.00	Extra Trash Stickers	\$5.00
Return Trip Fee	\$20.50	Damaged Cart Fee	\$45.00

Special Hauling and Collection Services: call 3-1-1 for pricing and scheduling information.

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Austin Resource Recovery	\$5.00	\$14.65

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Development Services Department Code Compliance	\$4.70	\$4.70

WATERSHED PROTECTION — MONTHLY DRAINAGE CHARGE

Monthly Drainage Charge	=	Monthly Base Rate (\$/sq. ft.)	X	Total Impervious Cover (sq. ft.)	X	Adjustment Factor
Charge per property		\$0.00514		Measured in square feet for each property		(1.5425 x Percent of Impervious Cover) + 0.1933

FEES

DESCRIPTION	AMOUNT	TIME OF PAYMENT
Transportation	Home: \$17.87 Duplex: \$16.28 Triplex: \$13.89 Garage Apt: \$17.87 Townhouse/Condo: \$13.89 Mobile Home: \$12.46 Commercial: \$88.66 per developed acre Fourplex: \$13.89 Five or more units: \$14.06	Monthly
Broken Seal	Charge to replace a broken electric meter seal.	\$55.00 Added to next bill
Meter Tampering	Charge to investigate tampered electric meters (may be in addition to utility diversion charges).	\$850.00 Added to next bill
Smart Meter Opt-Out	Opt out of Automated Smart Meter System and switch to manual analog meter reads	\$75.00 set up charge \$10 monthly charge Added to next bill
Temporary Constuction/ Homebuilders Loop	Charge to install an electric meter for construction purposes only.	\$265.00 Added to next bill
Emergency Cut Off/On	Charge added to utility bill for customer requests for utility to cut off/on services to water meter for repairsor other miscellaneous reasons.	\$31.80 Added to next bill
Re-Initiation of Service	Charge to re-initiate service at an address where customer had previous service at the same address	\$25.00 Added to next bill
Customer Requested Meter Test	Charge to test a meter upon a customer's requestwhen a test at the address was performed during the preceding 36 months and over-registration is not in excess of industry standards.	\$25.00 Added to next bill
Initiation	Charge to initiate new electric and/or water service.	\$20.00 First Bill
Returned Payment	Charge to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer.	\$30.00 Added to next bill
Account Records	Charge for researching or compiling customer accounting/ billing information.	\$25.00/hr Added to next bill
Late Penalty Payment	Charge when payments arrive after due date. Postmarks cannot be recognized as proof of timely payment.	5% of unpaid water, wastewater & electric charges Added to next bill

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